

Upgrade to SCIEX OS software

Finance brief

Deliver the best value for the business

To maintain a competitive edge, your scientists need advanced tools for data acquisition and processing. SCIEX OS software helps increase efficiency while expanding your lab's ability to deliver valuable data to meet your company's objectives.



One software solution, better productivity

You want maximum instrument uptime to keep your lab running as many assays as possible. Increased uptime means your instruments can run samples that would otherwise be waiting and costing you throughput, time and expense. The StatusScope remote monitoring service can help by:

- Proactively notifying you and SCIEX support of potential instrument problems
- Reducing the time between issue identification and resolution
- Enabling users to view their sample queues and most recent chromatogram remotely to verify their runs are going smoothly

Reduce spending and maximize operational performance

SCIEX support plans help ensure your software is current and supported throughout its lifetime. Increase your efficiency with up-to-date software and improve your bottom-line metrics.

Contract feature	Starter kit software		Additional software	
	Plus	Legacy	Advance	Assist
Upgrades (for example, an upgrade to version 1.7 from version 1.6.3) for eligible software	✓		✓	
Updates (including point releases and hotfixes)	✓	✓	✓	✓
Access to premium Learning Hub and knowledge base content online	✓	✓	✓	✓
Priority access to remote software support (during business hours) via telephone and SCIEX Now	✓	✓	✓	✓
Discounted rates on selected software licenses and related software services	✓	✓	✓	✓
Discounted rates for validation and compliance services for easier upgrades	✓	✓	✓	✓

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